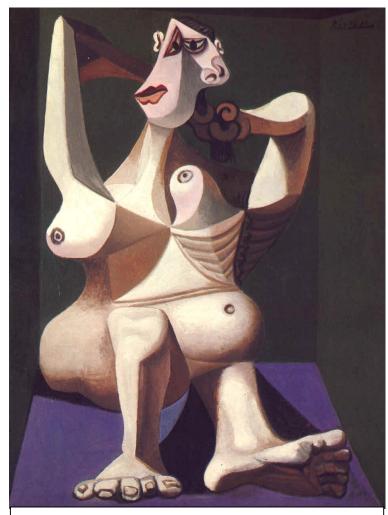
Norman



No matter how skilled the doctor and how state-of-theart his tools, mistakes do sometimes occur during even the most basic plastic surgery procedures. Norman, here, is one of those "mistakes." He maintains a positive attitude, however, because, he claims, for the first time in his life, he really *does* have a stiff upper lip.